



Welcome

TO CRANS MONTANA

Azurite 15

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WELCOME TO AZURITE 15

MEET YOUR HOSTS



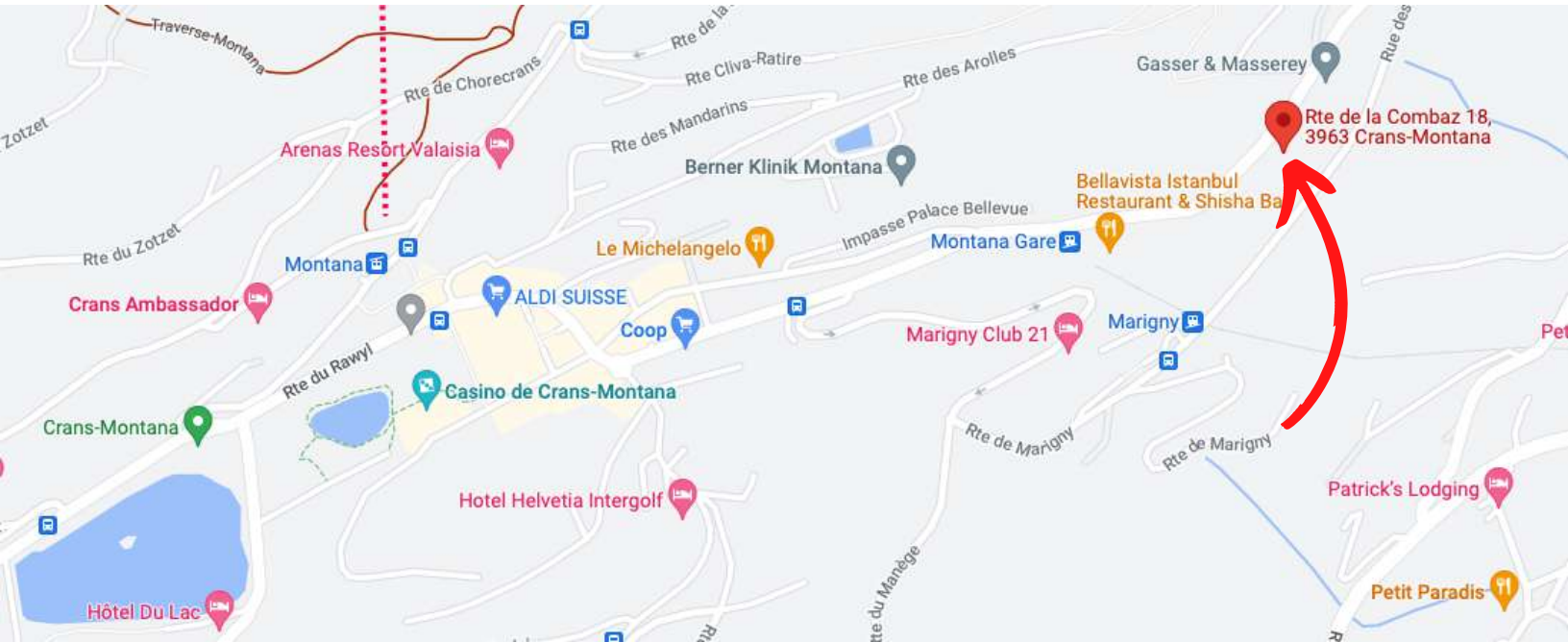
HEIWA
HOUSE

Dear traveler,

Thank you for choosing Azurite. This manual will find all the information you need to make your stay as pleasant as possible.

All the best,

Heiwa Solution



WHERE IS THE APARTMENT

The apartment is located at:

 Route de la Combaz 18, 3963 Crans-Montana

- The main entrance is on the left of the building. The code for the main entrance is "2792".
- The apartment is on the 3rd basement level. When you arrive in the lift, press "-3".
- When you get to the "-3" level, go to the right and the apartment is at the end of the corridor. It is written "15" on the door.
- You will find two key boxes next to the apartment door, the key is in the top box. The password is "3009"..

WHERE IS THE APARTMENT



THE BUILDING

- The main entrance is on the left of the building.
- The code for the main entrance is "2792".

THE ELEVATOR

- The apartment is at 3rd basement level.
- When you arrive in the elevator, press on « -3 ».



THE ENTRANCE

- When you get to level "-3", go to the right and the apartment will be at the end of the corridor. It is written "15" on the door.
- You will find two key boxes next to the apartment door. You have to use the one on top. The password is "3009".

CHECK-IN



AFTER
5 p.m.
ON YOUR ARRIVAL DAY

Self check-in with keyless entry.

If you are going to arrive earlier, we may be able to accommodate you, check early check-in on the Duve portal.

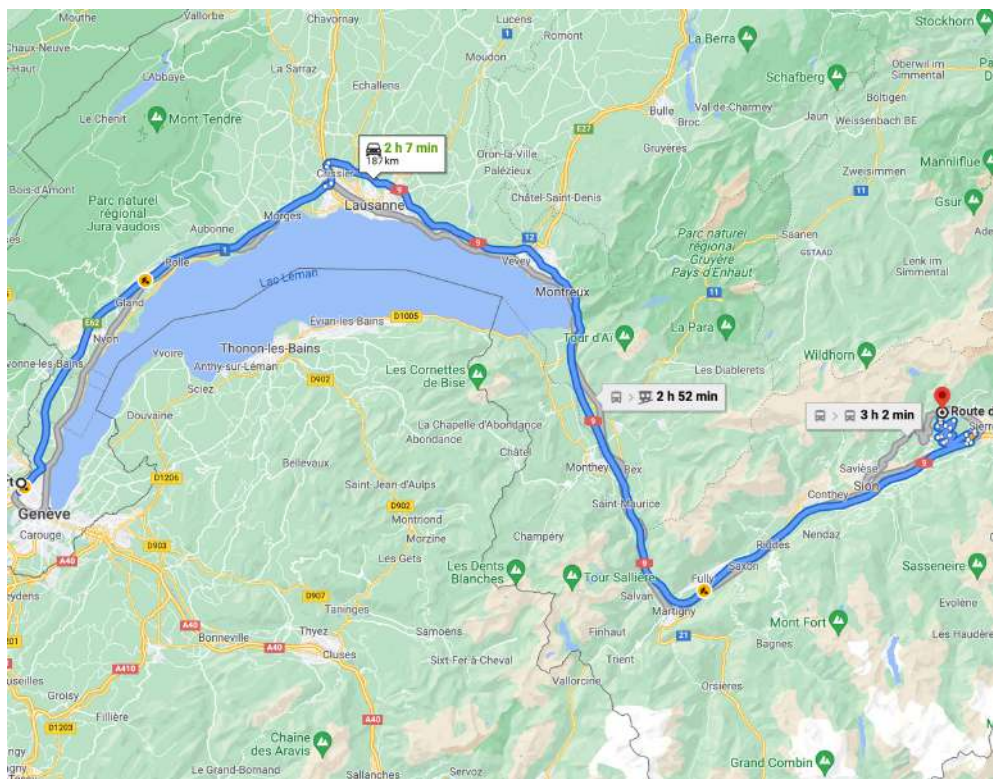
OPTIONS FOR ARRIVAL

Train. Bus. Taxi. Drive. Shuttle.

In order to arrive at your destination, there are several options available to you. From the airport, the train is the best option. By car, take the highway and exit at Sierre

DRIVING DIRECTIONS FROM GVA AIRPORT

1. Get on A1
2. Follow A1 till Lausanne and then take A9
3. Continue to Sierre
4. Form Sierre, follow Crans Montana



INFORMATION

PROPERTY INFORMATION

Address: Route de la Combaz 18, 3963 Crans Montana

Parking: One covered parking space and one outdoor parking space

WiFi Network: Azurite
WiFi Password: HeiwaSolution

International emergency number 112

Police 117

Fire service 118

Ambulance/Rescue services 144

REGA Swiss Air-Rescue 1414

Toxinfo 145



Do not disturb after 10pm



No pets or animals allowed



No smoking inside or outside

*Thank you for following all of the house rules.
We hope your stay is comfortable and relaxing!
Any questions, just message us.*



RULES

- Please do not make noise after 10pm and respect the rules of the building and the neighbors.
- Please lock all doors and windows each time you leave the property.
- No visitors in the house other than those on reservation.
- Maximum overnight guests : 3



HOW TO ACCESS TO THE PARKING

The parking is located to the left of the building. The height of the parking lot is 1m90.

You will find a transmitter in the apartment to open the parking door.

Drive to the parking as shown in the photo and park your car in space number 8.

You can also park in the spaces in front of the building by putting the green card on your dashboard.

The card and the transmitter are located in the apartment on the cabinet on the right in the living room.



HOW TO GET TO THE SKI ROOM



To go to the ski room, you must :

- Take the apartment key with you to open the door.
- Go to the "-1" level of the lift.
- Go to the right.
- Enter the room where the name "Local à skis" is written on the door.

HOW TO USE THE TV

Turn on the TV with the remote control.

Click on the "Smart TV" button to access the applications.

There is a Netflix account that can be used at any time.

To watch channels, use the small grey remote control.

Turn on the Apple TV with this remote and you will have access to the channels.

NETFLIX



HOW TO USE THE SOFA AND THE RETRACTABLE BED

There is a sofa-bed. Here are the explanations for the opening.

The comforters and pillows are in the chest under the TV.



There is a pull-out bed in the wardrobe. You have to pull the top handle to open it.

Then unfold the legs.



WHAT ARE INSIDE THE APARTEMENT

In the apartment, you'll find:

- kettle
- coffee machine
- raclette oven
- fondue pot and stove
- oven
- microwave
- glass-ceramic
- pots and pans
- dishes
- Toaster
- ...

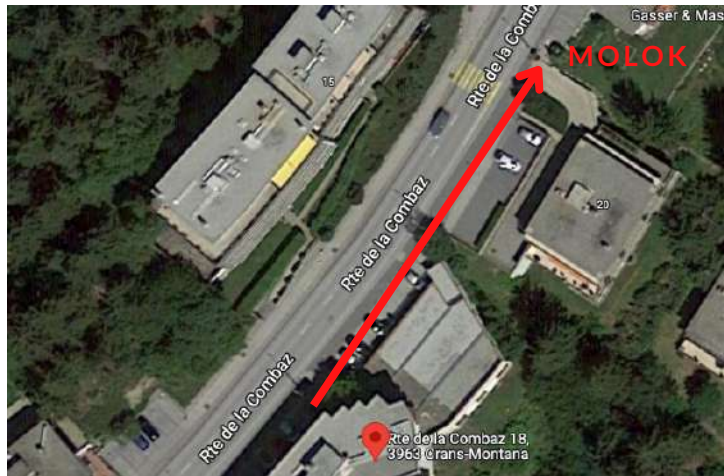


IMPORTANT: If you use the oven as a microwave, you must remove the baking tray.



WHAT TO DO WITH TRASH

The garbage bag provided (garbage bag of the municipality of Crans Montana obligatory) is to be deposited in the "MOLOK" which is on the right when leaving the building at the end of the alley, check the picture bellow.



HOW TO USE THE WASHER/DRYER

- Go to the "-1" level of the lift.
- Go to the left.
- Enter the room where the name "Buanderie" is written on the door.
- There is a charge for the use of the washer/dryer



CHECK-OUT



BEFORE
11 a.m.

ON YOUR DEPARTURE DAY

Self check-out.

If you are going to leave later, we may be able to accommodate you, check late check-out on the portal Duve.

CHECK-OUT INFORMATION

- Return the mattresses, objects and furniture to the place where you found them when you arrived
- Wash the dishes
- Put used sheets and towels in the bathroom
- Put the key back in the key box
- Return the parking remote control and the green card
- Put the garbage in the "Molok" compartment on the main road

Thank's a lot for visiting us and see you soon





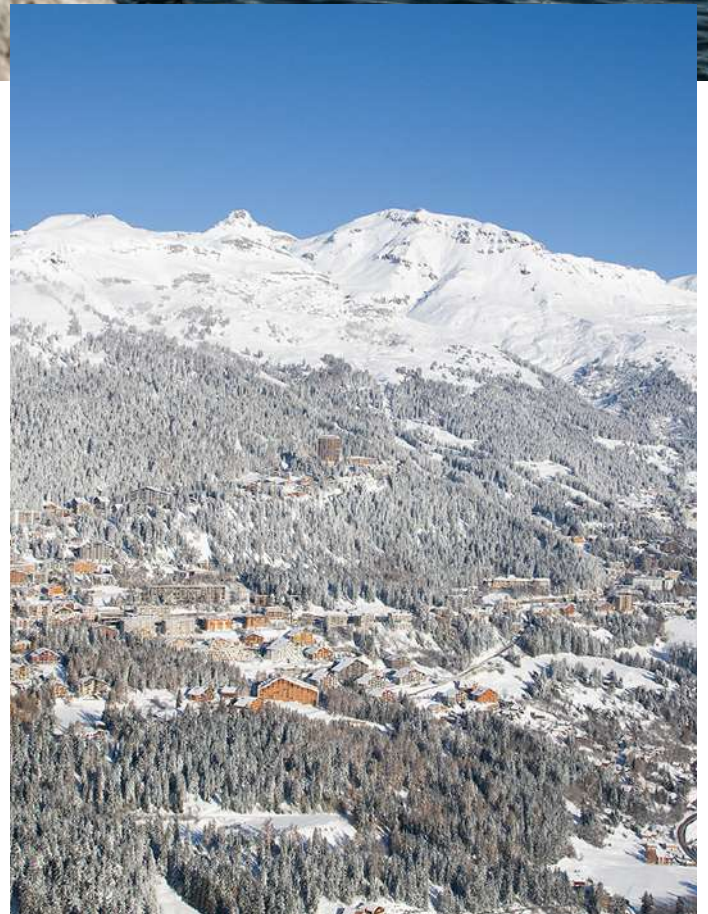
ABOUT THE REGION

SUMMER & WINTER

The winter season in Crans-Montana offers you a myriad of possibilities, whether you are looking for an active, rejuvenating stay, in the middle of nature or in a museum! Sportsmen and women can practice their favorite sport in front of an exceptional panorama or take one of the numerous ski touring, cross-country skiing or snowshoeing itineraries.

In summer, in addition to the usual sports such as hiking, tennis or squash, you can also try canyoning, climbing, water skiing or paragliding. The glacial plateau of the Plaine Morte also offers magnificent snow areas in summer. In addition, the five swimming lakes near the village are particularly popular.

Of course, golf has a long tradition: on the Crans-Montana plateau, the 18-hole "Severiano Ballesteros" course offers a breathtaking view. Every year, the international elite gather here for the Omega European Masters, an international golf competition.



THINGS TO DO

At an altitude ranging from 1,500 to 3,000 metres, the Crans-Montana ski area offers breathtaking views from its 140 kilometres of completely south-facing marked pistes. With pistes suitable for all levels, which stretch from the mountaintops which tower above the Plaine-Morte Glacier to the golf course on the 'Haut-Plateau' below, via the snowpark and its superb snowpipe, the ski area is varied and promises unforgettable days skiing.



SKI RESORT

GOLF



Three quality golf courses, a prestigious club, an indoor centre that is open all year round, a golf academy for all levels and ages, and the annual host of one of the most prestigious tournaments on the European tour, the Omega European Masters...this is what is on offer for golfers from all over the world on the Crans-Montana plateau.

In Crans-Montana, there are a thousand and one ways to enjoy winter and the snow. Numerous paths await walkers and families, from short strolls around the resort, to more remote excursions at altitude. The Aminona region, a wilderness paradise, offers you particularly magical hikes, with breathtaking views of legendary Alpine peaks. Whether it's an introduction to ski touring or a moonlit snowshoe hike, you'll enjoy unique experiences in idyllic surroundings.



WALKING

NEARBY RESTAURANTS

The Bar Lounge at the Crans Ambassador, with its comfortable ambience of leather and tartan, is the ideal place to round off your day. Contemporary yet cosy, its warm wooden fittings, spacious layout and extensive picture windows offering the most spectacular views in Crans-Montana, make it a place where you will instantly feel at home. The snack menu offers tasty classics with a stylish twist, served in a relaxed setting.



CRANS AMBASSADOR

CHETZERON



Chetzeron is a restaurant and boutique hotel with a sleek design, facing the highest peaks of the Alps. In winter, the hotel is located on the ski slopes. In summer, it is located on the mountain pasture.

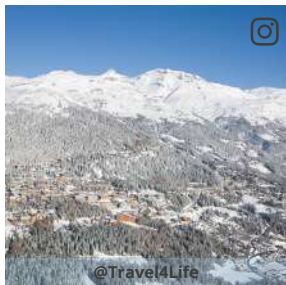
At the entrance to Crans-Montana, located between the two golf courses, the Burger Lounge is an obligatory stop for many travellers. It is also the meeting point for the resort's gourmets.



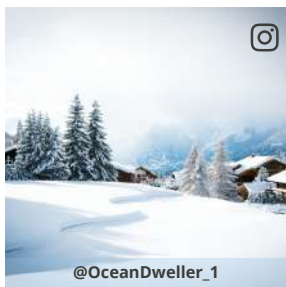
BURGER LOUNGE



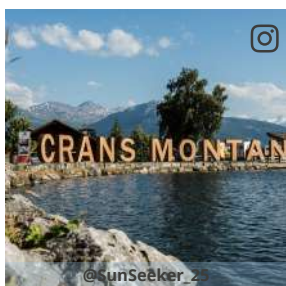
#CMA



@Travel4Life



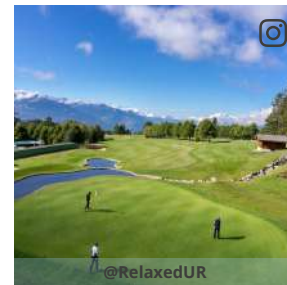
@OceanDweller_1



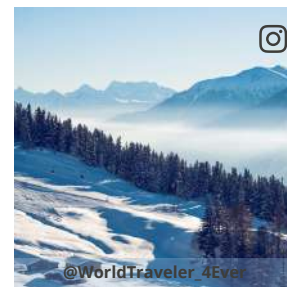
@SunSeeker_23



#AZURITE



@RelaxedUR



@WorldTraveler_4Ever



@Family of 5



#grenonlake

We hope you had a wonderful stay, please leave us a review!

We will be delighted to welcome you back, see more on our website.

SHARE YOUR STORY

#CransMontana

#HeiwaHouse

WWW.HEIWA_HOUSE.COM

 Heiwa_House